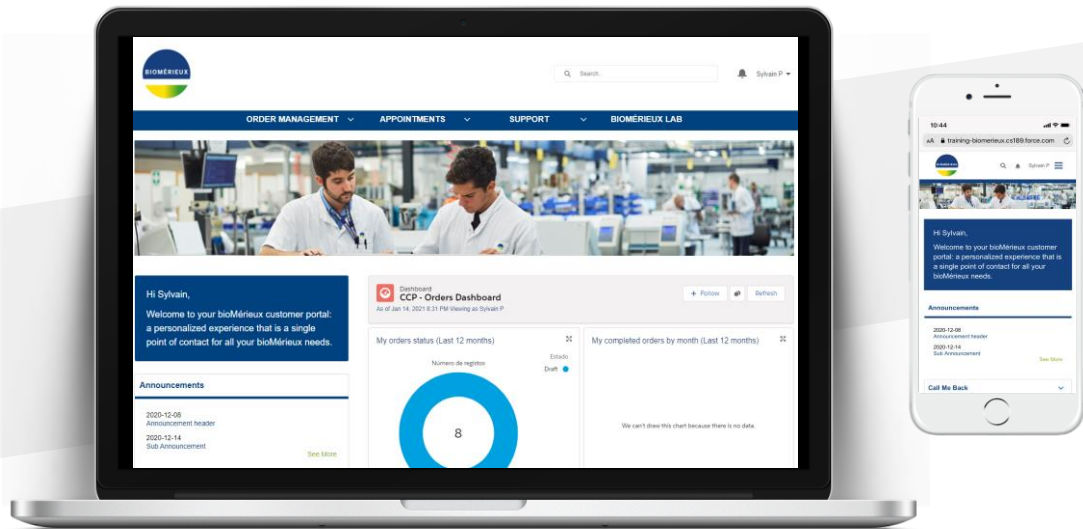


# WHAT IS THE CUSTOMER PORTAL?



The **Customer Portal** is a **private web space** allowing to centralize all your **interactions with bioMérieux**.

Our **web portal** is available through **desktop** and **mobile!**



Find all your  
**INFORMATION**



Ask for  
**SUPPORT**



Place your  
**ORDERS**



...and much more!

# WHY A CUSTOMER PORTAL?



## ALL YOUR INFORMATION\* AT YOUR FINGERTIP

Past **discussions**, **systems** information, **appointments** or **service reports**... We now **share** all of this transparently with you in **one place!**



## TIME SAVING

Raise a request or place an order **in one glimpse**. Your data is **pre-filled** whenever possible to save you time. Pro tip: use the **reorder feature** from your past orders list!



## 24/7 ACCESS

With the Customer Portal you will be able to raise your requests, place your orders or check your information **at any time, anywhere.**



# WHAT ARE THE MAIN FEATURES?



An easy navigation with **4 main features**



## ORDER MANAGEMENT

Place **orders** online, access to your **past Orders details** and your **invoices**



## SUPPORT

Contact **bioMérieux**, access to your **past Requests** and to the **Technical library**



## APPOINTMENTS

View your **Sales** or **Service Appointments** with **bioMérieux** and access to your **service Reports**



## BIOMERIEUX LAB

Access to all your **Systems information**





PIONEERING DIAGNOSTICS